# Module One

Section 1: Advising at USC

- 1. Identify the caseload ratio of student-to-advisor as recommended by NACADA.
- 2. Define the structure of the Shared-Split model of advising.
- 3. Identify the four main components of advising at USC.
- 4. Identify specific populations of students who have dual advisors.

Section 2: Annual Advisement & Registration Timeline

- 1. Describe the three peak advising times during a typical fall semester.
- 2. Identify student populations that have priority or earlier registration times than the general student population.
- 3. Describe how registration times are assigned for each semester.
- 4. Identify a major consequence of a student not meeting with their academic advisor during the semester.
- 5. Identify the source students use to find their assigned registration day and time.

# Module Two

Section 1: FERPA

- 1. Understand the access academic advisors have to student education records in the performance of their duties.
- 2. Identify the difference between the components of a student's education record and "directory information."
- 3. Identify the circumstances under which a school official, faculty or staff member may review a student's education record without the student's written consent.
- 4. Identify at least three responsibilities of academic advisors in regard to protecting the FERPA rights of students.
- 5. Describe the responsibility of an academic advisor in protecting student records related to the use of signed confidentiality statements.

Section 2: Academic Standards & Course Withdrawal

- 1. Describe the conditions under which a student is placed on academic probation at the end of a semester.
- 2. Review the Academic Standards Chart and identify the three ranges used to determine if a student can continue on probation.
- 3. Identify the policy that allows a student to continue on probation by earning a 2.5 semester GPA regardless of their total institutional GPA.
- 4. Review and identify the main components of the First-Year Academic Recovery program.
- 5. Understand the calculation of a grade of WF into the student's GPA.

Section 3: Academic Policies

- 1. Identify the University office responsible for making the initial determination of student residency status.
- 2. Describe the approval process required for a student to take courses in the transient status away from USC.
- 3. Describe the grading scale at USC.
- 4. Understand what various grades such as FN or NR represent on a student's transcript.
- 5. Understand how credit hours taken as pass/fail or audit are computed in the GPA.
- 6. Calculate a student's semester GPA based on hours attempted and grade points earned.
- 7. Review the Grade Forgiveness Policy and describe the guidelines that must be followed to apply for Grade Forgiveness.

Academic Advisor Training & Certification Program

- 8. Review and describe the grade change process based on transcription or calculation errors.
- 9. Describe the relationship between the Grade Forgiveness Policy and college requirements for repeating classes prior to admission to or progression in specific academic programs.
- 10. Identify the percent of class attendance that triggers an "audit" on the student's record if a student takes a course using the audit option.

## **Module Three**

Section 1: Carolina Core Terminology

- 1. Describe the acronyms used to designate the Carolina Core components.
- 2. Identify the range of credit hours required to meet Carolina Core learning outcomes.
- 3. Define and describe the difference in function between a stand-alone course and an overlay approved course.
- 4. Define and describe the function of foundational courses in meeting the requirements of the Carolina Core.
- 5. Describe the relationship between major-specific coursework and an integrative course.

Section 2: Carolina Core Overview

- 1. Describe the three mandates that the Carolina Core was created to meet.
- 2. Identify the minimum credit hours needed to meet the requirements of the Carolina Core.
- 3. Identify the specific learning outcomes that were included in the Carolina Core from the previous general education program.
- 4. Define an overlay course and how it may be used to meet Carolina Core components.
- 5. Describe how Advanced Placement (AP) is calculated to meet Carolina Core credit hour requirements.

Section 3: Carolina Core Advisement

- 1. Review and describe the main reasons or purposes outlined for creation of the Carolina Core.
- 2. Review the transferability guidelines for taking ENGL 102 as an overlay course when taken at an institution outside of the USC-system.
- 3. Review the status change of ENGL 102 as a redesigned course for the Carolina Core.
- 4. Review the transferability guidelines for courses taken outside of the USC-system and describe the change in credit application related to the Carolina Core as overlays beginning in Fall 2017.
- 5. Summarize the recommendations outlined to encourage students to take responsibility for meeting Carolina Core requirements.

Section 4: Change of Major & Change of Campus

- 1. Review the change of major process as practiced campus-wide.
- 2. Identify the role of the University Advising Center in the change of major process.
- 3. Review the additional requirements imposed by some colleges in the change of major process.
- 4. Describe the function of the 8 campuses that compose the USC-system.

Section 5: Entering USC with Course Credit

- 1. Review and describe how students earn college credit through AP and IB courses completed in high school.
- 2. Review and describe the prerequisites for math and foreign language courses based on placement tests.
- 3. Describe the steps students should take if they feel their foreign language test score placed them in the incorrect course level.
- 4. Review the process a student should follow to apply for back-credit for foreign language.
- 5. Describe why a USC student must complete one of two math sequences.
- 6. Explain why a student must take one of the two versions of the Math Placement Test (MPT).

Level One – Learning Outcomes

7. Describe the levels of the IB Program offered to high school students.

# Module Four

Advising Technology (in development)

## **Module Five**

Section 1: USC Connect

- 1. Describe the role of USC Connect in linking student academic interests with experiences beyond the classroom.
- 2. Review and describe the five pathways students can choose to earn Graduation with Leadership Distinction (GLD).
- 3. Describe how USC Connect uses campus-wide partnerships to enhance student learning.
- 4. Define USC's Quality Enhancement Plan (QEP).

Section 2: Campus Resources

- 1. Review and describe the University withdrawal policies and processes provided by Withdrawal Services in the University Advising Center.
- 2. Describe the course-specific academic support provided to students through the Student Success Center.
- 3. Describe the services provided by the University Career Center and when these services are available to students.
- 4. Describe the services provided to USC students through the Office of Pre-Professional Advising.
- 5. Review the services provided by the Office of Disability Services to students and the campus community.
- 6. Describe the registration and application process administered by the Office of Student Disabilities that students must follow to receive accommodations for their disability.

### **Module Six**

Section 1: Student Persistence & Retention at USC

- 1. Review the data and describe the goals for student persistence and retention at USC.
- 2. Review the data and describe the goals for 6-year graduation rates at USC.
- 3. Describe the role of academic advising in student retention.

Section 2: Honors, Athletes, Pre-Professional Students

- 1. Review and describe the requirements for students to graduate with honors from the South Carolina Honors College.
- 2. Describe the additional advising support provided to South Carolina Honors College students.
- 3. Describe the specific academic requirements imposed on student athletes by the NCAA.
- 4. Identify how students indicate interest in a pre-professional track.
- 5. Describe the role of the advisor in exposing pre-med and/or pre-health students to academic and real world experiences.

### Section 3: Opportunity Scholars Program

- 1. Describe the eligibility requirements to enroll in the Opportunity Scholars Program (OSP).
- 2. Identify the number of first-year students who are expected to participate in the OSP in a fall semester.
- 3. Describe the requirements for an OSP student to receive tuition reduction.
- 4. Describe the relationship between the Trio Programs and OSP.
- 5. Describe the role of the Gamecock Guarantee in supporting OSP students.

#### **Module Seven**

Section 1: Introduction to Advising as a Profession

- 1. Review the role of an Academic Advisor and describe the four skill sets required of all advisors.
- 2. Describe how an Academic Advisor uses the Referral, Integration, Individualization and Information skill sets when advising students.

Section 2: Conducting an Advising Session

- 1. Review and describe the three phases of an academic advising session as outlined by??? Think we need a source here.
- 2. Explain the difference in Advisor actions during Pre-advising and after the student has left the advisor's office.

Section 3: Professional Organizations & USC Specific Resources

- 1. Identify the leading national professional organization that supports the academic advising profession.
- 2. Describe the function of The University Advisor's Network (UAN).